

**PROVIDER ADVISORY #2024-013**  
**UPCOMING ICONNECT LAUNCH FOR THE WORKER PORTAL FUNCTIONALITY AND ICONNECT SYSTEM UPDATE-8.8.1 RELEASE**

**EFFECTIVE DATE: APRIL 15, 2024**

On March 15, 2024, the Agency for Persons with Disabilities (APD) communicated upcoming training dates for the following new and optional functionality that will go live in iConnect on **April 22, 2024**. See [Provider Advisory #2024-011](#).

- **Worker Portal Functionality:** This functionality will impact all service providers including Qualified Organizations who add forms within the consumer's record and would like to use the Worker Portal. This functionality will also impact APD staff who would like to use the Worker Portal to add forms within the consumer's record.

As a reminder, in addition to the self-paced training that is available in the TRAIN Florida platform, APD is continuing to provide live webinar and classroom iConnect training from April 8 – 19, 2024, to train impacted providers on the new functionality and in anticipation of this functionality going live in the system **April 22, 2024**.

These training materials can be located here: <https://apd.myflorida.com/waiver/iconnect/worker.htm>

As mentioned in [Provider Advisory 2024-011](#), training invitations with specific details for classroom style training has been disseminated by the APD Regional trainers.

Please note:

- When using the Worker Portal, the user will be able to sign into the Worker Portal, download the needed data and complete the forms securely offline while at a remote location and then have the ability to upload the forms upon returning to the office.
- This functionality is optional to those who wish to utilize it.

### **iConnect System Update - Release Version 8.8.1**

In addition to the Worker Portal functionality going live, the iConnect system will be upgraded with a new Release Version 8.8.1 on the evening of April 22, 2024. This iConnect system update will provide benefits to our valued stakeholders and these enhancements are a direct result of stakeholder feedback and help desk tickets received, which will provide solutions to help elevate your experience with iConnect. The system update will include resolutions to EVV deliveries disappearing between starting and ending deliveries, resolutions to some users' encountering challenges when updating consumer demographics, and the system update will include the ability for users to remove multiple medications from one form at one time. System updates will be reflected on our release notes section of our iConnect [System Enhancements and Updates webpage](#).

- Please note, these enhancements will be available for all iConnect users and will be automatic, with no action needed on your behalf. Should you have any questions, please contact the APD Help Desk at 833-400-3420 or your regional iConnect trainer.

Please refer to previously released provider advisories on the [provider advisory site](#) for detailed information and resources regarding service specific training requirements, access to iConnect, and user provisioning. Currently all service providers are live in iConnect.

Providers are also encouraged to review the iConnect FAQ for additional information beyond the eLearning resources: <https://apd.myflorida.com/waiver/iconnect/faq/faqlanding.htm>

APD continues to appreciate the commitment from its partners, providers, and stakeholders to serve Floridians with unique abilities. Should you have any navigation or training related questions regarding the new functionality, please don't hesitate to reach out to your designated iConnect trainer.